

Josh Stock

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Education

Bachelor of Computer Science, *Ohio Northern University*

Jun 2024 | Ada, OH

Minors: Technology Systems and Data Analytics

Concentration: Cyber Security

Associate of Computer Science, *Franklin University*

Jun 2020 | Columbus, OH

Graduated Cum Laude

Associate of Cyber Security, *Franklin University*

Jun 2020 | Columbus, OH

Graduated Cum Laude

Professional Experience

Secretary of Technology Advancement,

Feb 2022 – Present | Ada, OH

Ohio Northern University Student Senate

- Managed and maintained the ONU Student Senate website with an average of 75 regular visitors, ensuring accuracy and relevance for the student body.
- Identified and reported technical issues to IT for prompt resolution, minimizing disruptions to the student experience.
- Facilitated the Senate's mission of serving and representing 1500 students by effectively leveraging technical skills and expertise supporting key initiatives and activities.
- Coordinated technical logistics for Senate meetings with approximately 20 attendees, including setup of audio-visual equipment and live stream for presidential debates.

Multimedia Assistant, Multimedia Project Manager, *Ohio Northern University*

Jan 2021 – Present | Ada, OH

- Collaborated with SEO agency to optimize website and improve ranking by 3%.
- Improved website content for target keywords and better user experience, increasing traffic and ranking.
- Optimized content on 150+ pages, resulting in enhanced website quality.
- Led server upgrade for improved security and faster data access, resulting in a 10% decrease in downtime.

Crew Lead, *AMC Theatres*

Apr 2018 – May 2021 | Grove City, OH

- Directed and managed a team of 25 concession workers, utilizing delegation skills to streamline operations and provide exceptional customer service.
- Trained approximately 30 new crew members on customer service and proper food handling procedures, ensuring compliance with health and safety regulations.
- Coordinated with ushers and box office staff to ensure a smooth closing procedure, providing a positive experience for customers.
- Ranked in the top 50 nationwide for sales during a promotional period, showcasing exceptional sales skills and customer service abilities.

Telehealth Intern, *Ohio State University Wexner Medical Center*

Sep 2019 – Jun 2020 | Columbus, OH

- Trained approximately 100 medical professionals on telehealth software and deployed necessary equipment for virtual hospital visits.
- Collaborated with 10 vendors to ensure successful implementation of telehealth software, providing technical expertise and support during training sessions.
- Diagnosed and resolved technical issues with telehealth software, contributing to successful implementation by medical professionals.
- Streamlined departmental transition during COVID-19 pandemic by assisting in virtual training for 50 medical professionals.

Skills

C++ | Cloud Computing | Cybersecurity | HTML | JavaScript | Linux | Network Security | Python | Web Development

Awards

Dean's List, *Ohio Northern University*

Dec 2020

Dean's List, *Franklin University*

Jun 2019

Dean's List, *Franklin University*

Dec 2018

Guest Connections Associate of the Month, *AMC Theatres*

Jul 2018

President's List, *Franklin University*

Jun 2017